

Building Safer Communities Case Management will primarily focus on initiatives that will support participants who are engaging in gang-like behavior and pose a risk of violence and/or guns. Case management will focus on reducing risk factors and establishing protective factors within identified risk domains; risk domains include individual, family, community, peer, and school. Case Management will provide participants with meaningful ways to develop strengths and positive values, encourage prosocial development, and create strong connections to social institutions.

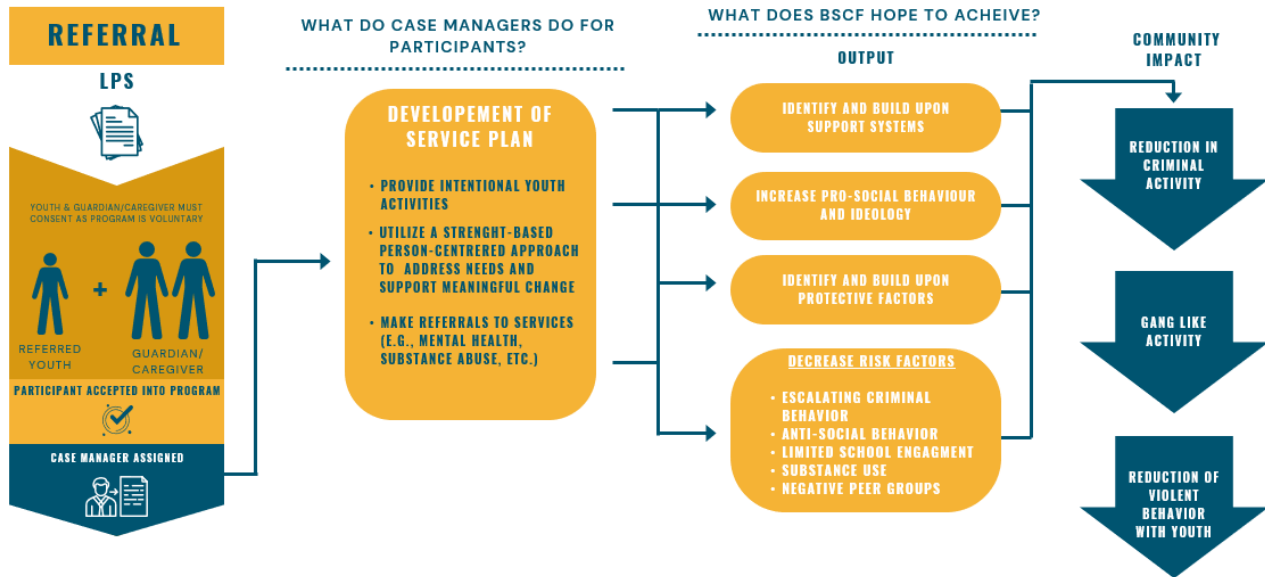
It is important to note that although Case Managers may be involved in supporting participants that are in crisis, it is not a crisis response program. If a participant is in a crisis, case managers will refer the participant to appropriate crisis services.

Activities under Building Safer Communities Case Management

1. Creation of Individual Service Plan:
 - a. Assess participant's needs to create a person-centered service plan.
 - b. Collaboratively set goals with participant feedback.
 - c. Regularly review goals identified in the service plan.
2. Participant Supports and Referrals:
 - a. Strengthen long-term ties to services and natural supports.
 - b. Support participants with addressing basic needs, health and emotional well-being, caregiver support, education, legal, recreation/meaningful activity, and financial needs.
 - c. Connect participants to additional supports in the community.
3. Follow-Up
 - a. Coordinate and check in with participants throughout the week.
 - b. Meet with participants at home or in the community weekly.
4. Justice Supports
 - a. Assist participants with completing community hours and probation.
 - b. Support participants with navigating the court/justice system.
5. Collaboration
 - a. BSCF Staff will collaborate with Lethbridge Police Service, Lethbridge Probation, Woods Homes, McMan, Lethbridge School Divisions, and other identified agencies.
 - b. Initiate and support Case Conferences with participants support system to ensure continuity of care.

TO BE ELIGIBLE FOR BSC, REFERRALS MUST MEET THE FOLLOWING CRITERIA:

- 
12-17 YRS OLD
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SHOW INDICATORS OF CRIMINAL INVOLVEMENT
- 
WILLING TO PARTICIPATE IN VOLUNTARY PROGRAM



Assessments

Through service delivery, connecting youth to services, and encouraging prosocial development, it is expected to see a reduction in risk factors and an increase in protective factors. Evidence will be gathered by using a youth questionnaire as a benchmark along with an assessment tool to track outcomes. Evaluations will be done every 90 days from the last assessment.

Case Notes

Documentation will occur after any contact or attempted contact with a participant, guardian, or other support workers. Building Safer Communities Staff are required to submit these case notes within 24 hours from contact; excluding weekends and/or statutory holidays.

Consents

- Client Rights Declaration: all participants will be made aware of their rights as a participant involved with Building Safer Communities. All participants will sign the form below, acknowledging understanding.
- Grievance Process: Clients/agents will be made aware of their rights to lodge grievances according to the process established by the Building Safer Communities Team.